



Endeavor  
Health<sup>SM</sup>

Edward Hospital

# 2024 Nursing Annual Report



Endeavor Health Nursing Vision:

*Transforming the lives of our communities through innovative, compassionate, exceptional care.*



# Message from our Chief Nursing Executive

I am honored to serve as the Chief Nursing Executive for Endeavor Health and am incredibly proud of our nursing colleagues across the health system who continue to advance the professional practice of nursing each day. The year 2024 marked a pivotal moment for Endeavor Health Nursing, as five of our eight acute care hospitals earned Magnet redesignation. Congratulations to our nursing teams at Endeavor Health Edward Hospital, Evanston Hospital, Glenbrook Hospital, Highland Park Hospital and Skokie Hospital for this significant achievement.

We're continuing to make meaningful progress on our journey toward consistent nursing practice across Endeavor Health, with a focus on delivering safe, seamless and personalized care. These efforts are helping us improve outcomes in patient safety, quality and experience. Finally, I want to express my heartfelt gratitude to every colleague who practices professional nursing and supports patient care throughout Endeavor Health. Your voices, compassion and unwavering commitment to excellence are what drive us toward becoming the best place to practice professional nursing in northern Illinois. I appreciate each of you and am proud to call you my colleagues.



**John Tressa, DNP, MBA, RN, NEA-BC**  
System Chief Nursing Executive  
Endeavor Health

# Message from our Chief Nursing Officer

2024 has been a year of remarkable achievements at Edward Hospital! We proudly received Accreditation with Distinction for our Transitions to Practice program and our fifth Magnet Designation. Additionally, following a Joint Commission survey, we earned full accreditation with minimal findings, reflecting our exemplary practice and patient care.

Participation in Shared Governance soared and exceeded pre-pandemic heights this past year, including the launch of two new councils: Nursing Peer Review and the Council of Chairs. My heart was full as I listened to Council Chairs share their accomplishments at the Shared Governance breakfast in March.



Looking ahead to 2025, I'm excited to see our Shared Governance Model evolve into a Professional Governance Model, with nurses taking ownership of their practice. We've made significant progress, including the addition of the Peer Review Council and increased ownership from both unit-based and hospital-wide councils. In the near future, a system-wide practice council will be established to unify evidence-based practices across all hospitals, and I am excited to see Edward play a key role in this important initiative.

Our nurses have also focused on providing person-centered care, with over 400 staff members attending person-centered care classes since September. This dedication has been reflected in improved patient experience scores, more DAISY nominations, and an increase in positive family feedback. I'm proud of our nurses' continued growth in person-centered care, hallmarked by compassion, empathy, and including patients in care decisions. I hear beautiful stories of advocacy and empowerment of patients every time I round. I often hear positive feedback from patients about Bedside Shift Report, with one saying, "When the nurses asked for my input, it made me feel seen and like my voice mattered." Thank you for your engagement, passion, and all you do to drive quality outcomes for our patients.

**Trish Fairbanks, MSN, RN, CENP**  
Vice President and Chief Nursing Officer  
Endeavor Health Edward Hospital

# Outstanding Achievements

For the 23rd consecutive year, Gallup's annual survey ranked nurses as the most trusted profession in 2024, with the majority of Americans rating their honesty and ethical standards as "very high" or "high." Nurses play a vital role in healthcare, including bedside care, patient advocacy, education, research, leadership, and more, all while maintaining dedication, coordination, and empathy in every aspect of care. Their exceptional expertise and commitment have helped earn these numerous prestigious awards, reflecting their continuous efforts to improve the health and well-being of our community. We are proud to celebrate Endeavor Health Edward Hospital's remarkable achievements!

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Edward Hospital is one of three hospitals in Illinois to earn Specialty State Ranking Award for spine surgery for 2024 from Healthgrades.

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Edward Hospital recognized by Newsweek as one of the World's Best Hospitals 2024 as a 5 Year Champion.

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Edward Hospital earned the max, 5 ribbons, in Newsweek's list of America's Best Maternity Hospitals.

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Edward Hospital earned 5 stars in the 2024 CMS Star Ratings.

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Edward Hospital received American Heart Association's Get With The Guidelines Stroke Gold Plus, Target Stroke Elite Honor Roll and Target Type II Diabetes Honor Roll in 2024.

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Edward Hospital named one of America's Best Cardiac Hospitals 2024 on Newsweek/Statista's list of America's Best Specialized Hospitals.

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Edward Hospital listed among Becker's "Great Hospitals in America 2024."

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Endeavor Health Cancer Institute in Naperville honored as the Best Oncology Center in Naperville Magazine's annual "Best of Naperville" issue.

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Edward Hospital ranked number 55 in Money's rankings for the Best Hospitals for Cancer Care.

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Edward Hospital honored as part of the AMA's Joy in Medicine Health System Recognition Program for their commitment to physician well-being (silver level).

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Edward Hospital earned an A in The Leapfrog Group's Fall 2024 Hospital Safety Grades

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Endeavor Health named by Becker's among "100 hospitals and health systems with great orthopedic programs 2024."

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Endeavor Health listed by Becker's among "100 hospitals and health systems with great oncology programs 2024."

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Edward Hospital's Hyperbaric and Wound Clinic received accreditation from the Undersea and Hyperbaric Medical Society.

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Edward Hospital recognized among Aetna's 317 top medical facilities as Institutes of Quality for cardiac care recognized and among Aetna's 250 top medical for orthopedic care for Medicare patients.



# Transformational Leadership

## Council Work and Accomplishments



### Nursing Executive Council

**Chair:** Trish Fairbanks, MSN, RN, CENP

**Purpose:** Support a strong nursing presence on shared leadership and interprofessional teams. Develop, implement, and promote the Nursing Strategic Plan.



### Nursing Staffing Effectiveness Council

**Chairs:** Jorge Hurtado, BSN, RN, CCRN; Trish Fairbanks, MSN, RN, CENP

**Purpose:** To recommend a nurse staffing plan that promotes safe and effective patient care, supports retention of registered nurses, and promotes adequate nurse staffing.



### Quality Council

**Chair:** Sally Szablewski, ADN, RN

**Coach:** Laura Gardzelewski, MBA, MSN, RN, PCCN

**Purpose:** Enhance knowledge of ongoing performance improvement by mentoring staff on unit-based interdisciplinary PI projects. Promote research findings and evidence-based nursing practice.



### Practice & Nursing Peer Review Councils

**Chair:** Brandy Conner, MSN, RN, OCN, CMSRN

**Coach:** Deana Ruby, DNP, APN, ACNP-BC

**Purpose:** Recommend practice changes based on American Nurse Association standards, patient populations specific standards, and evidence-based practice.



### Professional Development & NPAP Councils

**Chair:** Nikki Jani, MSN, RN, CMSRN

**Coach:** Heather Hedlund, MSN, RN

**Purpose:** Promote professional growth through recognition, certification, and continuing education activities.



### EEMG Nursing Council

**Chair:** Marny Pierini, BSN, RN

**Purpose:** Define, implement, and maintain the highest standards of clinical standards. Effectively distribute improvement projects, education initiatives and updates from the Ambulatory Nursing Council to the numerous sites.



### Research and Innovation Council

**Chairs:** Sandee Hayes, MSN, RN, RNC-OB, C-EFM, C-ONQS; Debra Rodgers, MSN, RN, CNL

**Purpose:** Support the development of nursing research throughout the Endeavor Health system. Promote the transition of research into practice and the integration of evidence-based practice.



### Chair Council

**Chair:** Lisa Jolley BSN, RN, CMSRN; Kirsten Marciniec, BSN, RN, PCCN



**Purpose:** Promote collaboration and communication among nurses across departments to strengthen the unit-based councils and improve patient care and outcomes. Ensure the implementation of system strategies and initiatives at the department level.

# Transformational Leadership

## 2024-2026 Endeavor Health Nursing Strategic Plan

Defines Goals & Initiatives

Advances Nursing & Supports System Strategy

Roadmap for The Future

Strengthens Engagement & Retention

Fosters Innovation

Enhances Patient Care

### Nurses Contributed Through

Engagement Surveys

Leader Rounding

Shared Governance

Staff Meetings

CNO Forum



Strategic  
Priorities  
Goals  
Objectives

#### People and Pipeline

Attract and retain nurse leaders, nurses, PCTs, SSTs, and CNAs through differentiated program offerings & culture

Provide nurses the autonomy and authority to lead nursing practice

Create a safe, welcoming, and supportive practice environment

Expand programs that promote growth, development and rewards for nurses

#### Partnerships

Enhance existing value- add partnerships and develop new impactful partnerships that will elevate nursing practice

Strengthen nursing through system, community and academic partnerships

Promote nursing participation in interprofessional care and teams

#### Practice

Enable clinical teams to deliver quality care and strong clinical outcomes through innovative evidence-based care delivery models

Achieve exceptional clinical and patient experience outcomes

Elevate nursing practice through the professional development of nurses

Promote EBP, research, and innovation in nursing practice and the care environment

# Structural Empowerment

## Breakfast with Trish

A monthly celebration recognizing outstanding nurses across all areas of practice— inpatient, ambulatory, outpatient, and corporate center. Nurses are nominated by their leaders and join our CNO, Trish Fairbanks, for a breakfast where they are celebrated for their exceptional, compassionate care. These uplifting events are filled with emotion, highlighting the profound impact nurses have on patients, families, colleagues, and the community. In 2024, **80 nurses were recognized!**



# Community Outreach Spotlights

## Naomi's House

Interventional Suites & CVOR conducted a personal donation drive for Naomi's House, an organization that supports survivors of sex trafficking by offering them an environment to recover and escape the cycle of abuse.



## Feed My Starving Children

Naperville & Plainfield Emergency Departments' Professional Development Committee joined in Feed My Starving Children's (FMSC) global outreach. The group helped pack 70 boxes, which provides meals to 15,400 children in need!

## SHARE

Edward & Elmhurst Obstetric, Neonatal and Emergency Departments supported SHARE's 20<sup>th</sup> annual "A Walk to Remember," honoring those families who have experienced a miscarriage, ectopic pregnancy, stillbirth or neonatal death. This was a record-breaking year, with over \$52,000 raised!



## CycleNation

Neuroscience Team and CTU 7 participated in CycleNation, a fundraising initiative by the American Heart Association and the American Stroke Association to raise funds for stroke, heart, and brain-centric research, prevention, and advocacy. The Neuroscience Team raised \$5,586!

# Structural Empowerment

## Nursing Scholarships

The Edward Foundation awarded a total of \$49,000 in nursing scholarships to 14 Endeavor Health Edward Hospital employees pursuing a degree or an advanced degree in nursing. Each year, the Edward Foundation offers three scholarship opportunities for multiple recipients.

- Peter Veit Nursing Scholarships: \$10,000 (2), Edward Foundation Nursing Scholarships: \$2,000 (20), The Agnes A. Book Nursing Scholarship: \$550 (1)

### Peter Veit Nursing Scholarships

[Nicole Erazo](#), RN, Cardiopulmonary Rehab  
[Allison Smith](#), RN, L&D

### Agnes A. Book Nursing Scholarship

[Cara Bardak](#), Exercise Specialist, Cardiodiagnostics



### Edward Foundation Nursing Scholarships

[Cara Bardak](#), Exercise Specialist, Cardiodiagnostics  
[Shelly Carncross](#), RN, Clinical Education  
[Sandi Darnell](#), RN, Immediate Care  
[Kristine Doligosa](#), RN, CTU 2&8  
[Nicole Erazo](#), RN, Cardiopulmonary Rehab  
[Shannon Jarot](#), APN, Linden Oaks  
[Brittany Lewis](#), RN, Employee Health  
[Kemara McKenzie](#), PCT, Medical Oncology  
[Allison Smith](#), RN, L&D  
[Saundra Sobczak](#), RN, Plainfield ED  
[Brooke Soukup](#), RN, ICU  
[Katie Tibbs](#), RN, CTU 2&8  
[Alexis Trubitt](#), PCT, CTU 7  
[Jennifer Ugalde](#), RN, Surgery

## 2024 Nurses Week Awards

The nursing team was celebrated with a special awards ceremony recognizing their dedication and excellence in patient care. Over 200 nominations were submitted by colleagues, providers, and leaders, honoring APNs, clinical nurses, and nursing support staff for their exceptional contributions. The following individuals were the recipients of the awards, acknowledging their outstanding impact.

Clinical Support	<a href="#">Shane Basham</a> CTU 3
Rising Star	<a href="#">Rebecca Conrad</a> SCU
Spirit of Nursing	<a href="#">Denise Koliopoulos</a> Periop Services
Lighting the Way	<a href="#">Tory Bugaieski</a> Pediatrics
Nurse Preceptor	<a href="#">Danielle Fita</a> Endocrinology
New Knowledge & Innovation	<a href="#">Jamie Shiller</a> Cath Lab
Clinical Leadership	<a href="#">Lani Destree</a> Diabetes Inpatient
Administrative Leadership	<a href="#">Laura Gardzelewski</a> CTU 2&8



# Structural Empowerment

## DAISY Award

The DAISY Award is an internationally recognized and esteemed award bestowed upon nurses recognized for going above and beyond in providing caring and compassionate patient care. You can find all their stories on the intranet under Nursing-Celebration & Recognition. The following are the 2024 DAISY Award recipients:

[Matthew Sanders, RN, NICU](#)  
[Hannah Watkins, RN, ICU](#)  
[Monique Prescott, RN, L&D](#)  
[Nermine Dauti, RN, Leader Award](#)  
[Diane Patino, RN, VAT](#)  
[Brandon Kaminski, RN, ICU](#)  
[Meghan Campbell, RN, ED](#)  
[Jamie Aichele, RN, Ortho Spine](#)  
[Kourtney Ellington, RN, NICU](#)  
[Connor Robinson, RN, CNICU](#)  
[Sarah Holzman, RN, Cancer Center](#)  
[Tiara Escondo, RN, ICU](#)  
[Shelly Carncross, RN, Educator Award](#)  
[Jennifer Taets Schwarz, RN, Med Onc](#)

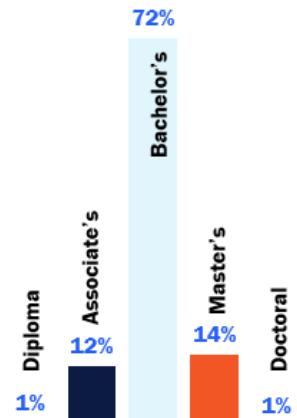


## Nurse Residency Program

Since 2020, the Endeavor Health Edward Hospital Nurse Resident Program has been **Accredited With Distinction as a Practice Transition Accreditation Program (PTAP)** by the American Nurses Credentialing Center. In 2024, we welcomed 64 residents—28 in the winter cohort and 36 in the summer cohort—including six nurses who were placed in the ED. A warm welcome to our New Nurse Residents!



# Structural Empowerment



**87%**  
of RNs have a BSN or higher



**37%**  
of RNs are Board Certified

## Professional Nursing Development Fund

Our medical staff funded \$30,000 for nursing professional development in 2024. Nurses from 24 areas across the organization used the funds to attend local, regional and national conferences.

## Nursing Peer Review

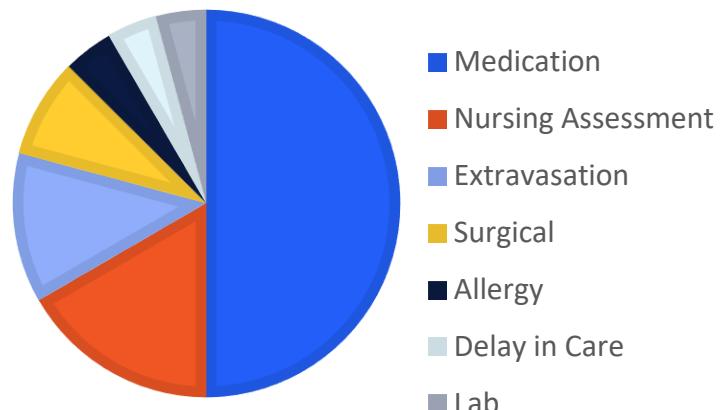
In 2024, Nursing Practice Council formed the subcommittee, Nursing Peer Review (NPR). ANA defines NPR as a “process by which practicing registered nurses systematically assess, monitor, and make judgments about the quality of nursing care provided by peers as measured against professional standards of practice.”

NPR empowers nurses to take ownership of our profession. It is a structured, confidential, peer-driven process focused on improving nursing practice through review of potential safety events.

The committee utilizes policies, procedures, guidelines, evidence-based practice, and ANA or specialty standards in nursing to determine best practices.

Anyone with concerns about the quality or safety of care or who has witnessed practice patterns that indicate a need for more knowledge are encouraged to fill out an RL for the issue to be referred to NPR.

## 2024 Review Categories



# Nursing Professional Advancement Program (NPAP)

NPAP launched in early 2024. This structured program encourages nurses' career development and enables Endeavor Health nurses to be their best as they pursue excellence. It rewards nurses while promoting continued professional growth, encouraging involvement and supporting evidence-based practice projects. NPAP enhances patient care while supporting nurse retention, self-growth, and career advancement. You can find more information by searching NPAP on the EEH intranet.

## 2024 NPAP Recipients

### Advanced Clinical Nurse

[Amy Foulis](#), Medical Oncology  
[Anna Zwolinski](#), EMG OB GYN  
[Brittany Lewis](#), Employee Health  
[Camille Barger](#), CTU 7  
[Christy Dunn](#), CRT  
[David Zimmerman](#), Naperville ED  
[Dawn Smith](#), PACU  
[Gina Moore](#), Mother/Baby  
[Jennifer Persson](#), Peds/PICU  
[Maria Banal](#), PACU

[Jennifer Shanks](#), Immediate Care  
[John Walwer](#), CNICU  
[Katrina Mclean](#), Endoscopy  
[Kelsey Collins](#), ICU  
[Kevin Pitts](#), CNICU  
[Kristine Doligosa](#), CTU 2&8  
[Laura Peterson](#), Cath Lab  
[Lisa Jolley](#), SCU  
[Lisa Weber](#), Perioperative  
[Megan Driscoll](#), CTU 7

[Melissa Uminski](#), Ortho Spine  
[Mikaela Dutton](#), Naperville ED  
[Morghan Mahy](#), CTU 2&8  
[Qiana Jackson](#), Employee Health  
[Rachael Bradstreet](#), Ortho Spine  
[Sarah Mazzone](#), Naperville ED  
[Sheri Wilson](#), Peds/PICU  
[Shirly Hong](#), Woodridge Triage

### Expert Clinical Nurse

[Alyssa Lindemann](#), Medical Oncology  
[Ashlee Pendola](#), CTU 7  
[Bonnie Paliokaitis](#), L&D  
[Brandy Conner](#), Medical Oncology  
[Brooke Soukup](#), ICU  
[Jamie Shiller](#), Cath Lab  
[Jessica Bromley](#), ICU  
[Jorge Hurtado](#), CRT  
[Juliette Goshorn](#), PMU  
[Kathy DeFer](#), Endoscopy

[Kati Sibenaller](#), Yorkville Family Practice  
[Kirsten Marciniec](#), CTU 2&8  
[Lauren Simon](#), CTU 2&8  
[Lindsay Cerchio](#), ICU  
[Lindsey Hahn](#), Peds/PICU  
[Lisa Coen](#), CTU 2&8  
[Marie Spitzer](#), ICU  
[Nicole Jani](#), CTU 2&8  
[Tracy Gryn](#), Cancer Center

### Nurse Leader

[Kathryn Pence](#), Cath Lab  
[Kelsey Casey](#), Cath Lab  
[Kimberly Humiston](#), Cath Lab  
[Paula Russo](#), ICU





# Exemplary Professional Practice

## Celebrating Our Fifth Consecutive Magnet Designation!

We are excited to announce that Endeavor Health Edward Hospital has achieved Magnet designation for the 5th consecutive time! This prestigious recognition highlights our commitment to delivering a high standard of care and fostering an environment where nurses thrive. Since earning Magnet status in 2005, each designation has strengthened our nursing practice, improved patient outcomes, and boosted staff satisfaction. This milestone reflects the dedication and resilience of our entire team.

### Transformational Leadership: Leading with Care and Support

Our nursing leaders are deeply invested in supporting our team. Nurses consistently comment on how accessible and visible our leadership is, noting the genuine care and ongoing support they receive. The continuous commitment to their well-being is evident, and all nurses have access to our nursing strategic plan, providing clarity on our shared goals and vision for the future.



### Structural Empowerment: Thriving Through Adversity

The Magnet appraiser specifically highlighted our robust shared governance structure, praising our hospital's ability to thrive even during challenging times. While many organizations faced setbacks due to the pandemic, Edward Hospital remained strong and continued to grow, empowering nurses to have a voice and make an impact on patient care decisions.

### Exemplary Professional Practice: Excellence in Patient Care

Our focus on evidence-based practices led to significant improvements in CAUTI, CLABSI, HAPI, and Falls with Injury rates. Thanks to our nurses' dedication and commitment, we outperformed in all these nursing-sensitive indicators, underscoring our excellence in patient safety and quality care.

### New Knowledge, Innovations, and Improvements: Driving Change and Innovation

Key initiatives, like improving HPV vaccine completion rates, addressing C. diff infection rates, opioid screening, and enhancing care for the behavioral health population demonstrate our commitment to continuous improvement.



# New Knowledge & Innovation

**“Fall Into Research – There’s Always S’MORE to Discover!”**

**Debra Rodgers, MSN, RN, CNL**

On November 8, 2024, the EEH Evidence-Based Practice and Nursing Research Council hosted a record-breaking research symposium at Edward Hospital, with attendees from all Endeavor hospitals and clinics. The event highlighted new nursing innovations, quality outcomes, and evidence-based practices across the Endeavor Health system. It began with a welcome from Marcie Lafido, MSN, RN, CNS, Vice President and Chief Nursing Officer of Elmhurst Hospital, followed by an enthusiastic greeting from Justin Brueck, System Vice President of Innovation and Research. All attendees heard Kerrie Samuelian, DNP, RN, CNL, CPHQ, present her doctoral project on improving fall outcomes using the Johns Hopkins Post-Fall Debrief Tool. Ceil Raymond, BSN, RN, CNOR, and Mary Anderson, MT(ASCP), CIC, CPHQ, presented on preventing C. diff. Two presentation tracks were offered, allowing attendees to choose from three out of six scheduled podium presentations. Additionally, 23 posters showcased clinical nurses’ dedication to advancing knowledge.



A special acknowledgement to these Edward contributors, who presented their projects and played a vital role in making this symposium a success. Their hard work and commitment to advancing nursing practice have had a significant impact!

**Gina Moore**, BSN, RN, CBC; **Adriana Loiacono**, BSN, RN; **Kristine Doligosa**, DNP, RN; **Lauren Simon**, MSN, RN, PCCN; **Deana Ruby**, DNP, APN, ACNP-BC, NEA-C; **Troy Tolentino**, BSN, RN, CCRN, CMC, CSC; **Beverly Wendell**, MS, APRN, GCNS-BC, FNP-BC; **Kerry O'Connor**, MSN, RN, TNS, SANE-A, PA SANE; **Megan Kelly**, BSN, RN, CEN, TNS; **Kelly Litterst**, BSN, RN, CEN, TNS; **Colleen Dhamer**, BSN, RN, OCN, CHPN; **Laura Larkin**, MSN, APRN; **Stella Montes**, BSN, RN; **Alyssa Hipskind**, BSN, RN; **Christy Dunn**, MSN, RN; **Jen Krahulik**, BSN, RN, CPAN, CAPA; **Emily Brown**, BSN, RN; **Nathan Graham**, BSN, RN; **Maribel Montijo**, ADN, RN; **Carla Stainer**, MSN, RN; **Megan Day**, MSN, RN, CAPA; **Sarah Kwiatkowski**, BSN, RN, SCRN; **Laura Gardzelewski**, MBA, MSN, RN, PCCN, NE-BC; **Patrick Gurdiel**, PCT/MT; **Aimee Wittwer**, MSN, RN, PCCN; **Rachel Walker**, MSN, MBA, RN, CCRN; **Jamie Shiller**, BSN, RN, RCIS

# Empirical Outcomes

Edward submits data on CAUTIs, CLABSI, HAPIs, and Falls with Injury to the National Database of Nursing Quality Indicators (NDNQI) to benchmark our performance against similarly sized hospitals.

## Percentage of Departments that outperformed the NDNQI benchmark



**69%**

Falls with Injury  
Inpatient



**83%**

Hospital Acquired  
Pressure Injuries-  
Stage 2 & Above (HAPI)



**100%**

Central Line Associated  
Blood Stream Infections  
(CLABSI)



**91%**

Catheter Associated  
Urinary Track  
Infections (CAUTI)



**84%**

Falls with Injury  
Ambulatory

## 2024 Patient Experience

<b>86%</b>	Nurses Treat You with Courtesy & Respect
<b>79%</b>	Kindness Shown by Staff
<b>78%</b>	Nurses Listened Carefully to you
<b>92%</b>	During your stay, did we check on you regularly to address your needs?
<b>72%</b>	Likelihood to Recommend

## ED Arrival to Thrombolytics

<b>≤60 Minutes</b>	<b>≤45 Minutes</b>
<b>81%</b>	<b>68%</b>

# New Knowledge & Innovation

## Improving Urine Specimen Contamination Rates: A Collaborative Effort

### Marny Pierini, BSN, RN

The EHMG Nursing Council has identified an increase in urine specimen contamination rates, leading to inaccurate test results, higher costs, patient mistrust, antibiotic-resistant infections, and delays in care. To address this, we've developed a comprehensive initiative focusing on improving specimen collection and handling.

Key strategies include enhancing patient education with new laminated signage in bathrooms, providing step-by-step instructions on proper collection, and educating staff to reinforce these steps. Urine collection cups will be removed from patient bathrooms and the front desk area to ensure clinical staff can properly educate patients when distributing cups.

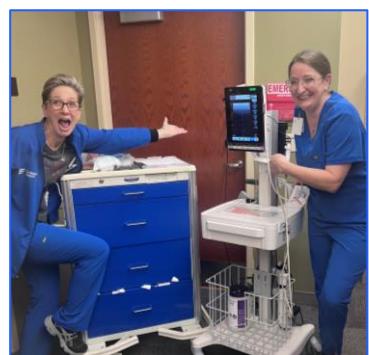


Additionally, we're training staff on specimen handling to prevent contamination during processing, especially when collecting urine culture specimens before using dipsticks. An instructional video has been created for staff, covering proper patient education and contamination prevention.

This initiative aims to reduce contamination, improve diagnostic accuracy, and enhance patient care. Your participation is essential, and we appreciate your continued commitment to quality care!

## Ultrasound Guided IV (USGIV)

The Vascular Access Team (VAT) has been dedicated to enhancing their training program over the past year, working to train more staff nurses in performing ultrasound-guided IVs (USGIVs). To date, the VAT team has trained 62 Edward staff nurses. The primary goal is to improve the success of intravenous access, particularly in patients with difficult or challenging veins, by using real-time ultrasound guidance for precise vein visualization. By expanding this opportunity to staff nurses, the number of USGIVs performed has significantly increased. The benefits of incorporating this technology include higher success rates, improved efficiency, greater patient satisfaction, and a reduced need for peripherally inserted central catheters (PICCs) and midlines.



	VAT Team	Edward Staff RNs
2024 USGIVs	1556	1919
2023 USGIVs	1372	779

146.3% Increase  
in Staff RN  
USGIVs!

# Innovations at a Glance

Patient-Centered Care Innovation	Redesign & Efficiency	Research
<p><b>CTU 3</b></p> <ul style="list-style-type: none"><li>Empowering recovery from the start: Personalized welcome folders for patients in alcohol withdrawal management.</li></ul> <p><b>Ortho Spine &amp; SCU</b></p> <ul style="list-style-type: none"><li>Walking toward wellness: Hallway-based patient education to support postoperative recovery and discharge readiness.</li></ul> <p><b>Pediatrics</b></p> <ul style="list-style-type: none"><li>Confidence through consistency: Standardized Diabetes education for pediatric patients and families.</li></ul>	<p><b>CNICU</b></p> <ul style="list-style-type: none"><li>Empowering excellence: Super user program for quick access to critical equipment resources.</li></ul> <p><b>Naperville ED</b></p> <ul style="list-style-type: none"><li>Improving Patient Care: Implementing waiting room reassessments for timely patient updates.</li></ul> <p><b>Plainfield ED</b></p> <ul style="list-style-type: none"><li>Accelerating Care and Enhancing Patient Flow: Stroke Launch Pad. Reducing the door-to-alert and door-to-CT.</li></ul> <p><b>Employee Health</b></p> <ul style="list-style-type: none"><li>Unified Employee Health system across Endeavor Health</li></ul>	<p><b>CTU 2&amp;8</b></p> <ul style="list-style-type: none"><li>Completed two 6-month long research projects – one on adding a Mobility Technician job role and the other on teaching staff Jean Watson's Caring Theory and the 10 Caritas Processes.</li><li>The pilot role of a Heart Failure Nurse Coach has expanded with Coaches now seeing all patients with a primary diagnosis of Heart Failure at both Edward and Elmhurst Hospitals.</li></ul>
<p><b>Technology</b></p> <p><b>ICU</b></p> <ul style="list-style-type: none"><li>Enhancing Care: Palliative Care Pilot. Identify key triggers for when to consult palliative care, ensuring timely and appropriate support for staff, patients and their families.</li></ul> <p><b>Pre-Admission Testing</b></p> <ul style="list-style-type: none"><li>Transforming Convenience: Electronic Appointment Scheduling for PAT Phone Screens.</li></ul> <p><b>Perioperative Services</b></p> <ul style="list-style-type: none"><li>Improving surgical experiences for patients with Autism Spectrum Disorder (ASD). reduce anxiety and improve the overall surgical experience, ensuring a more supportive and tailored approach to care.</li></ul> <p><b>PACU</b></p> <ul style="list-style-type: none"><li>Enhancing post-op pain management for spine surgery patients. Interdisciplinary collaboration to create a new medication panel.</li></ul>	<p><b>Med Oncology and Pulmonary Med.</b></p> <ul style="list-style-type: none"><li>Proactive Safety: Implementing Fall Risk Audits to Strengthen Prevention Measures. Closes gaps in real time, promotes accountability, and reinforces a culture of safety that supports improved patient outcomes.</li></ul> <p><b>NICU &amp; Mother Baby</b></p> <ul style="list-style-type: none"><li>Safe from the Start: Promoting Safe Sleep Practices for Newborns. Aimed at educating caregivers and ensuring adherence to safe sleep guidelines for newborns to reduce the risk of Sudden Infant Death Syndrome (SIDS).</li></ul>	<p><b>Workforce &amp; Well-being Innovation</b></p> <p><b>CTU 7</b></p> <ul style="list-style-type: none"><li>Improving Employee Satisfaction with the implementation of a "Flo" RN.</li></ul> <p><b>Cath Lab</b></p> <ul style="list-style-type: none"><li>"Heard in the Herd" created an open line for team members to discuss work-life balance with educators and senior staff. Introduced the GEM Award for peers &amp; Rad Tech Awards for X-ray techs.</li></ul> <p><b>Operating Room</b></p> <ul style="list-style-type: none"><li>Celebrating excellence: Honoring surgical techs with personalized recognition and creating an OR Professional Development Committee.</li></ul>